

TERMS AND CONDITIONS

- 1. All orders must be received in writing and will be confirmed in writing by VS Fisheries Ltd. In placing a order with us you agree to abide by these terms and conditions.
- 2. An order may be provisionally accepted in advance by VS Fisheries Ltd but this will be formally confirmed in the late spring, prior to delivery in the following winter's harvest period.
- 3. A securing deposit of 10% of the estimated fish value is to be paid upon final confirmation of the order from VS Fisheries Ltd. This deposit is liable to VAT at the standard current rate.
- 4. This deposit is non-refundable, should you cancel the order, although may be kept on account for orders placed for future harvests.
- 5. No order will be fully accepted, and the fish reserved, by VS Fisheries Ltd until both the deposit amount is received, and the Stocking Details Form is completed fully.
- 6. Fish will only be supplied to venues that have a current CEFAS registration certificate and have supplied us, in advance, with a copy of the Environment Agency Live Fish Movements Site Permit for the site. VS Fisheries Ltd will complete any required prior stocking notifications and stocking returns to the Environment Agency as required. This carries an administration charge of £10.00 per venue and will be invoiced at the time of delivery. This is subject to VAT at the standard rate.
- 7. No guarantee can be assured to supply the whole order with the size of fish as requested. However, orders are accepted on the terms that, given normal growing conditions and bar disasters, the fish you ordered will be available. Any shortfall in numbers or size will be notified in advance so you may make a decision as to whether you want the fish.
- 8. The date of delivery will be notified at least one week in advance but please be aware adverse weather conditions may delay our ability to harvest at times.
- 9. VS Fisheries Ltd guarantees the health and condition of the fish to your fishery or until collected by yourself from our site. On arrival you will be asked if you are satisfied with the fish and delivery will commence. Once off loaded or collected you will be asked to sign for the fish.
- 10. All fish will be weighed on delivery, and you will be charged the agreed price per lb to the nearest quarter of a pound unless stated otherwise.
- 11. Once the fish leave the delivery vehicle, are in your waters or loaded into your vehicle and accepted by you then they become your responsibility and no claims may be made against VS Fisheries Ltd under any circumstances.
- 12. All fish will be accompanied by the appropriate health certification and associated paperwork of which you shall be issued with copies for your records.
- 13. The whole order including delivery and administration charges are subject to VAT at the standard current rate.
- 14. Payment must be made in full on the day of delivery or collection of the fish via cash, cheque or bank transfer. We do not accept card payments.
- 15. All cheques payable to VS Fisheries Ltd. Payment of deposit amounts and invoices via bank transfer in advance is available. Please reference all payments with the Invoice Reference number on the invoice.

Our Account Details are as follows: VS Fisheries Ltd HSBC Sort Code 40-17-16 Account Number 61825720

N.B. During the harvest and delivery process carp may lose some scales, suffer minor skin grazes and fin damage but these are superficial and will heal quickly. VS Fisheries Ltd will always endeavour to deliver the fish to you in the best possible condition.

All orders placed with VS Fisheries are done so under these Terms & Conditions.

Thank you for your custom.